Link2Feed Newsletter: June 2021

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Upcoming Webinar: July 20th at 12:30pm

Topic: Round Table Discussion & L2F Client Confidentiality

Come with any questions ready to be answered. Join us for our monthly Webinar Series for Active Link2Feed Users! On the second Tuesday of the month, we will host a half-hour, lunch-time Zoom call to review various features of Link2Feed. This month we are focusing on giving you a chance to ask your questions! If you know what questions you'd like to ask in advance, email them to L2F@foodbankrockies.org. Otherwise, once the webinar has started, type them into the Zoom chat! No RSVP is required.

Date: Tuesday, June 8th and July 20th at 12:30pm

How: Join Zoom Meeting

https://zoom.us/j/97720221912?pwd=VmlETU9uNmhMTzhFV0lnTFZyM0tnZz09

Meeting ID: 977 2022 1912

Passcode: 406418

Reporting Features

One of the great features of Link2Feed is the ability to collect real time data and make interactive reports based on the data collected. It is beneficial to know many of the demographics of people your pantry might serve. You can see how many people come from your neighborhood VS further away, what the average household size is that you serve, how many people you serve who qualify for governmental assistance, and more. The reporting feature can be found on the left-hand side dashboard (see image below). To begin, click New Report. Click Report Inbox to view previous reports.
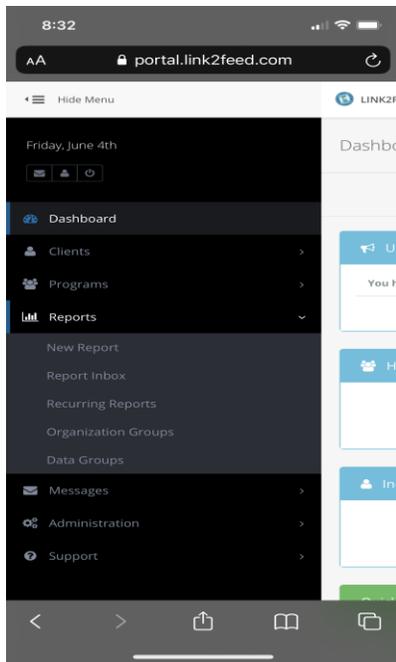
<u>Reporting Options:</u> There are multiple different reports each pantry can run. A few options that are commonly used and very helpful are the Heat Map Report, Pantry Report, Interactive Household Report, and Statistics Report (see Image below). All reports can be scheduled to run monthly, weekly, daily, and more or just once. You can also have reports run for the day, over the last week, month, year, or specific dates you choose. You are also able to run reports on specific programs you want to report on within your organization.
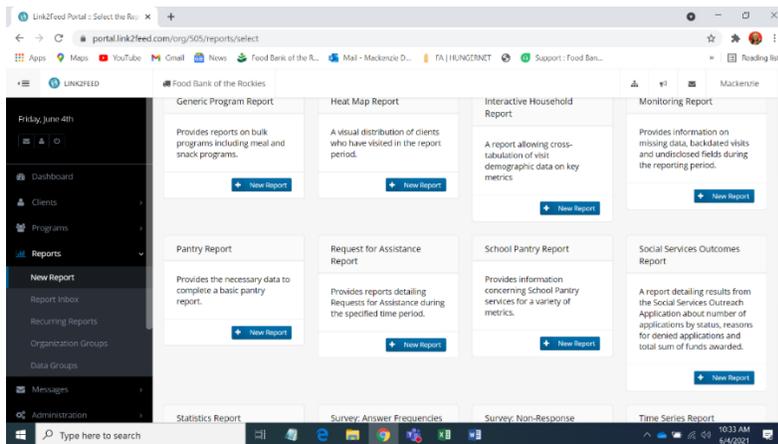
<u>Heat Map:</u> An example of one of the common reports is the heat map report. The heat map report can tell you where a majority of your clients are coming from based off the addresses provided. The reported image below is a heat map of clients who are in Adams, Douglas, and Denver counties and made a Pantry or TEFAP pantry visit within the last month.
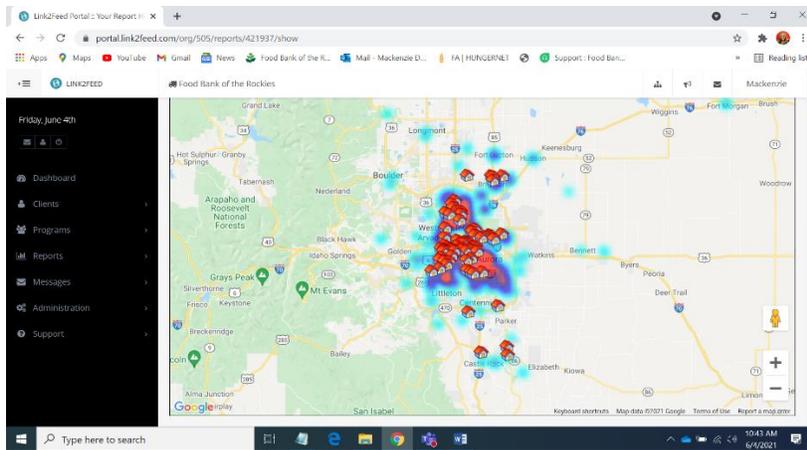
To learn more about the reporting feature watch:

Reporting Tutorial: https://www.youtube.com/watch?v=6HMeh9nD5pY

Reports in Link2Feed:
https://www.youtube.com/playlist?list=PLZVI1wo642hSQ_Q9uIsDAMhAIF_ohQLOw

Covid-19 Guidelines

With new regulations coming out frequently in regards to CDC guidelines Food Bank of the Rockies has updated their Covid-19 Guidelines to follow. In outdoor spaces masks are no longer required. As of June, masks are optional for vaccinated staff and volunteers. If you are not vaccinated we ask masks continue to be worn in indoor settings and around others. This will be based on the honor system. Please continue to be cautious of your and others safety.


Testimonials

You may have noticed we have rebranded to help refocus our vision and continue to create growth and a community that cares. Part of this rebranding effort is our partner portal and website. We want to have a section for partners to see what others are doing and experience and what works for them. We are hoping to get a few quotes from our wonderful partners and L2F users about how L2F has impacted their pantry and potentially helped elevate some of the work you all do. If you have any information you want to share about L2F maybe how you use it, what you, like, and what you have learned from the process we would love to feature it on our new web portal. Please share your story at: L2F@foodbankrockies.org

FAQ of the Month: Supplemental Assistance Question

Q: How do we clarify what supplemental assistance people are receiving?

A: It is difficult to ask some of the longer questions with multiple answers when under a time crunch or without knowing how to explain the question. Here are some ways one of our longer questions with the most answers can be asked.

The supplemental assistance questions ask if people receive or are on any extra governmental assistance programs. We have a variety of options that help us determine TEFAP and CSFP eligibility which is why it is important to indicate if they do receive any of the benefits listed (see image below). One way to ask is simple: Do you receive any governmental assistance or are you a part of any government programs that offer benefits such as…. (list a few or the most common/well know). Another way is to assume from previous tabs that they might. For example, if someone states they are a veteran or disabled asking if they receive vets aid or disability along with any others benefit.
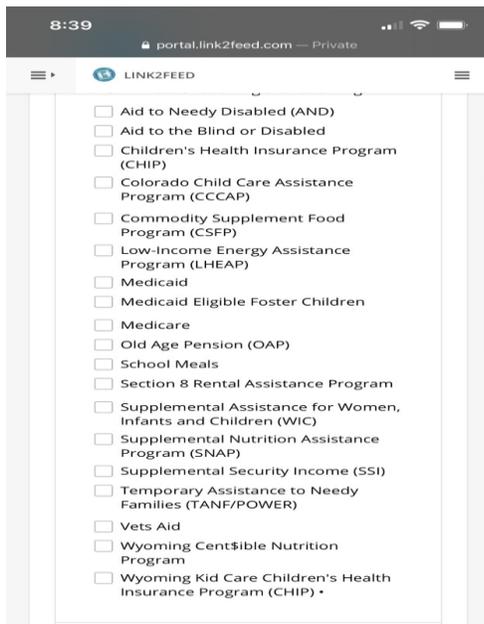
Future Trainings

If you know of other Partners looking to get started with Link2Feed, please refer them to the following link to sign up for beginner trainings: http://bit.ly/L2FRSVP

Know of any potential Link2Feed volunteers for our Mobile Pantry locations?
Have them sign up for a one-hour volunteer training on Volunteer Hub! Our next training July 13th from 10am-11am.
https://foodbankrockies.volunteerhub.com/event/56ad1719-ab8f-4c11-ac72-7eec28c575fe

Thank you for being dedicated Link2Feed users, we appreciate your participation!

Further Questions?
Email: L2F@foodbankrockies.org
Watch: https://www.youtube.com/user/link2feed/videos
Visit: https://www.foodbankrockies.org/partner-portal/link2feed/

Wherever hunger rises, so can we.